NAEC Town Hall Presentation By

**Donald Gelestino** 



New York City





### **LEADERSHIP**

National Association of Elevator Contractors Member Since 1996. Current 2019 / 2020 President

Cross County Savings Bank
Board of Director

The Maurer Foundation for Breast Health Board Member & Golf Committee Chair Molloy College

2017,18,19 Golf Committee Member
Friends of Saint Dominic's
2018 Leadership Honoree and Recipient
Elevator Conference Of New York

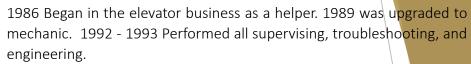
Member Since 1993

Rockville Centre Chamber of Commerce
Member Since 2010 & Current Vice President

### **EXPERIENCE**

#### **DECO ELEVATOR**

8-8-1986 - 7-01-1993





7-01-1993 — 6-01-2010

Founder and President of the company which remained in effect until 6-01-2010 when the company was sold to United Technologies Corporation. At that time the company employed over 125 people and had over 2400 elevators on monthly maintenance and time and material basis

### UNITEC / VER-TECH ELEVATOR

6-01-2010 - 6-01-2013

Mr. Gelestino headed the merger of Unitec and Ver-Tech with the UTC team. This included real estate location and buildout, headcount and strategy, IT integration, HR integration, policy and culture integration, route analyzation, repair and maintenance integration, modernization WIP integration.

#### CHAMPION ELEVATOR CORP.

9-01-2015 — PRESENT (FOUNDER AND PRESIDENT)

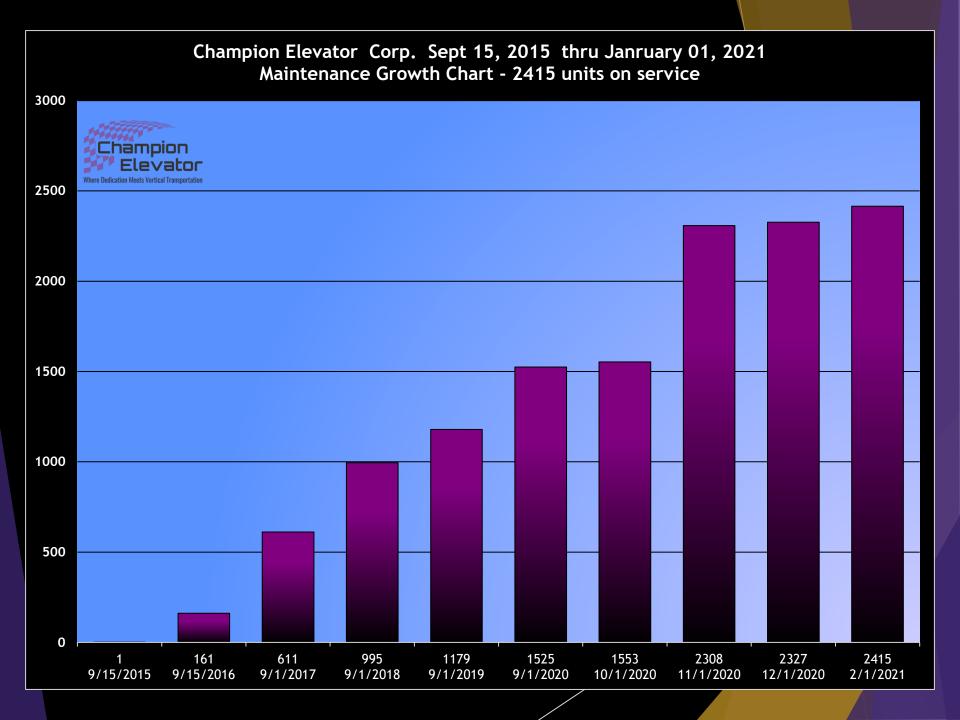


Taking Your Elevator Service Company to The Next Level!

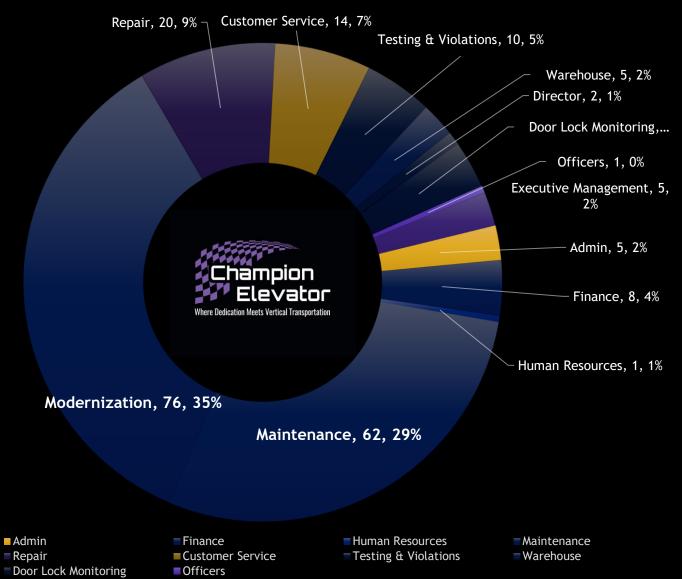
►This is a Presentation designed to give an Elevator Service Company Owner some thoughts on how to scale the company to their own expectations.



More in-depth presentation at the Spring Conference



#### FEBRUARY 2021 CHAMPION ELEVATOR 216 EMPLOYEES



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■ Executive Management

Modernization

Director

### Co-Op City (43,752 residents)

Largest Elevator Modernization in the United States \$40,000,000.00+

Department President Robert Masterson runs the Project

#### Consists of 180 elevators:

- 25 stops x 19 duplex cabin
- 27 stops x 31 duplex cabin
- 18 stops x 15 duplex cabin
- 19 stops x 15 duplex cabin
- > 10 Full time modernizations teams
- ➤ 1 modernization supervisor
- > 1 Project Manager

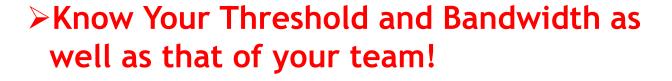
Monthly Maintenance over \$200,000 + tax

- 4 full time techs 8-4
- 1 repair team 7-3
- 1 supervisor / troubleshooter 8-4
- 1 maintenance tech & helper 4-12
- 1 maintenance tech & helper 12-8



The Question is.....

# How & Why?



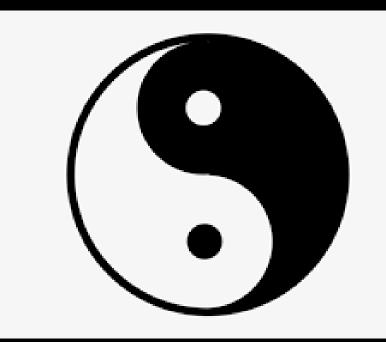
NATIONAL ASSOCIATION

NATIONAL ASSOCIATION

ELEVATOR CONTRACTORS

- ➤ How big of a geographic Footprint do you want to cover?
- >What type of equipment do you want to service can your team perform the work?
- >Where are you now and Where do you want to be?
- >What time frame do you want to reach your growth goal?
- Can you afford to grow and how do you create or obtain financing for growth?

### What Do These Symbols Bring to Mind?



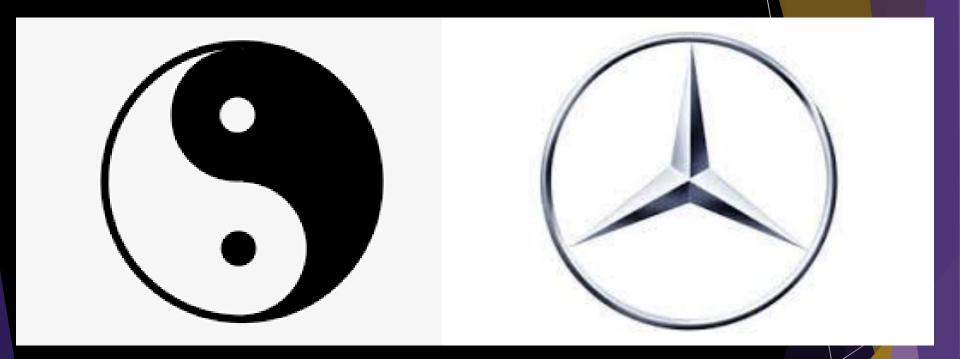


If you said Bruce Lee, Karate, Good & Evil as well as Mercedes Your Right!



### But NOT for this presentation...,

### These Symbols Represent a few Key items....



## You MUST have to succeed





### **Teamwork Makes The Dream Work!**







## Culture & Good People

## ➤ Know Your Threshold and Bandwidth as well as that of your team!

- What Capacity And Responsibility Do You Want To Manage
- Have Time To Manage
- Can Afford To Manage
- At What Cost To The Balance Of Your Personal Life?

Remember - Your Not Doing This Alone.....

The Same Questions Need to Be asked of Your Team

### First Step Is to Create a Forecasted business plan

You can do this if you are a 1 person company or a much larger company that has been "going with the flow" for a while.

Know your numbers \$555 and plan to them

### Break Down By Book of Business - Maintenance, Mod, Construction

		Budget											
		January	February	March	April	May	June	July	August	September	<u>October</u>	November	December
	SALES												
	Maintenance	\$ 1,329	\$ 1,352	\$ 1,375	\$ 1,398	\$ 1,421 3.463	\$ 1,444	\$ 1,468	\$ 1,491		\$ 1,537		\$ 1,583
	Modernization Repair	3,174 981	2,965 996	2,954 1,010	2,963 1,024	1,038	3,212 1,031	3,465 1,046	3,460 1,054	-,	3,464 1,067	2,952 1,081	2,952 1,075
	Sales Credits and Discounts	(33)	(32)	(32)	(32)	(36)		(36)			(36)		
5.	Total Sales	5,451	5,280	5,307	5,353	5,887	5,653	5,942	5,968		6,032		5,576
	COST OF COORS SOLD												
	COST OF GOODS SOLD Maintenance												
	Direct Costs	512	461	491	546	568	510	581	F (1)	544	596	577	558
9.	Indirect Costs	602	543	604	617	674	575	674	62	23	651	663	611
10.	Total COGS - Maint.	1,114	1,005	1,095	1,163	1,241	1,085	1,255	187	1,	1,248		1,169
11.	Modernization							<					
	Direct Costs	1,806	1,676	1,711	1,751	1,960	1,793	61	1 03	1,913	1,961	1,747	1,722
	Indirect Costs	700	639	694	738	788	683		737	707	758		702
14.	Total COGS - Mod.	2,506	2,315	2,404	2,489	2,748	2,47	2,7	571	2,620	2,719		2,424
4.5	Danaia							1					
	Repair Direct Costs	287	291	278	292	293		275	285	278	268	284	278
	Indirect Costs	213	219	234	233	293	213	235	223		232		213
	Total COGS - Repair	501	509	512	526	<b>M</b> 53	517	510	508		500		492
	·												
28.	Total COGS	4,121	3,829	4,012	4,177		4,078	4,514	4,366	4,280	4,467	4,249	4,085
20.	100010003	7,121	3,023	4,012			4,010	4,514	4,500	4,200	4,407	7,273	4,003
	CONTRIBUTION MARGIN												
30.	Maintenance Services	817	891	884	852	354	934	886	928		940		1,025
31.	Modernization Services	1,367	1,288	243	212	1,503	1,418	1,504	1,526		1,504		1,230
32. 33.	Repair Services Total Contribution	694 2,878	705 2,884	732 2.859	2,796	746 3,102	730 3,082	770 3,161	769 3,223		799 3,243	798 2,985	796 3,051
55.	Total Contribution	2,070	2,004		2,730	3,102	3,002	3,101	3,223	3,300	3,243	2,303	3,031
		Budget											
		January	Δ.	Mal	April	May	June	July	August	September	<u>October</u>	November	<u>December</u>
47.	GENERAL & ADMINISTRATIVE EXPENSES												
	Salaries, Benefits, Payroll Taxes and Training	28	488	600	596	718	594	714	593	592	588	708	737
	Insurance		277	301	291	313	283	313	291		295		
	Utilities, Computers, Communication		14	14	14	14	14	14	14		14		
	Repairs & Maintenance	2	3	3	3	3	3	3	3		3		
	Auto Expense	11	11	11	11	11	11	11	11		11		
	Travel, Meals and Entertainment	43	38	38	53	38	38	38	38		38		
	Other Expenses	34	34	30 89	71	34	34	44	30 41		34		
	Professional Fees	75	75	75	75	75	75	75	75		75		
	Rent Expense	48	48	48	48	48	48	48	48		48		
	Dues and Subscriptions	40	40	40	40	40	40	40	40		40		
	Advertisement and Marketing	35	35	35	35	35	35	35	35		35		
	_	1		35 17									
	Office Expenses	17 33	17		17	17	17	17	17		17 36		
	Licenses, Permits and Registration	1,091	31 1,076	31 1,266	31 1,249	36 1,346	1 100	36 <b>1,352</b>	36 <b>1,206</b>		1,199		31 1,489
01.	Total General & Administrative Expenses	1,091	1,076	1,200	1,249	1,346	1,190	1,352	1,200	1,224	1,199	1,327	1,489



## People (Field & Office)

- Honest
- Good Communication
- Goal Oriented And Aligned With Your Plan
- Capability Of Adapting To Change
- Don't Surround Yourself With People That Tell You Want You Want To Hear Or Always Agree With You!!!

SO..... NOW THAT YOU HEARD SOME OF WHAT YOU KNOW.....

HOW DO YOU ACHIEVE ACCELERATED GROWTH?

### Let Employees and Customers Know What Your Doing



WEBSITE



BLOGS



PODCASTS

Use a Professional if you don't have the time or expertise.



**BLOGS** 

Data analytics

There's alot to Know!!!!!

PODCASTS

WEBSITE

CRM systems















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### Join Industry Committees and Boards



NATIONAL ASSOCIATION OF ELEVATOR CONTRACTORS (NAEC)



ELEVATOR CONFERENCE OF NEW YORK (ECNY)



INTERNATIONAL ASSOCIATION OF ELEVATOR CONSULTANTS (IAEC)



ASSOCIATED BUILDERS AND CONTRACTORS (ABC)



ACCESSIBILITY EQUIPMENT
MANUFACTURERS ASSOCIATION (AEMA)



**AMERICAN INSTITUTE OF ARCHITECTS** 



AMERICAN NATIONAL STANDARD INSTITUTE



AMERICAN PUBLIC TRANSPORTATION ASSOCIATION



AMERICAN SUBCONTRACTORS
ASSOCIATION

Grow your Knowledge & Network

# Join Local and Customer Related Organizations











Attend events & advertise

## Facility & Property Managers



## When New Codes or Products come out...

- Do Lunch And Learns
- Send Email Blasts
- Over Communicate But Don't Be Pushy.....



## Do Good and Be Good



Join Charities

- Donate To Good Causes
- Treat People As Good Or Better Than You Treat Yourself
- Good Things Happen When You Carry A Positive Message!

## Everything Cost Money !!!!!



Donald Gelestino

## Invest In Your Company

Some investments you can not place a dollar value on Marketing - Branding - Advertising - Donations - R&D

### These items are there for:

- Potential Customers Awareness
- Existing Customer Confidence
- New And Future Employee Engagement
- Existing Employee Culture

There are Many Ways to Finance Growth

Here are some Thoughts!

#1 Make Sure Jobs are profitable and Build your Cash!!!!

Low Risk - SBA & Bank Financing

Medium Risk - Capital Against Receivables
Joint Ventures or Partnerships
Private Equity Partners

Hi Risk - Ask my wife for the money!!!!



► At Spring Conference, I Will Be Doing a More In Depth And Detailed Presentation Which Takes Approximately 1 Hour.

# Looking Forward to Seeing You at

- SpringConference
- Atlantic City





Thank You!